## Issue 21 Naomi House & Jacksplace





A history shaped by families and supporters; a future where no child is left behind.







Naomi House & Jacksplace provides respite, emergency, end of life and bereavement care to life limited children, young adults and their families from central southern England.

## Lesley's Story

Lesley, Kevin and their children, Jamie, Sophie, Scott and Ryan Cuell were one of the very first families welcomed to Naomi House when it opened in 1997.

Theirs is a devastating story where not only did they find out that their little daughter, Sophie, had the rare genetic condition, Tay-Sachs disease, but that their two younger sons, Scott and Ryan, had it too.

Tay-Sachs is a neurodegenerative disorder which affects the central nervous system. There is no cure and typically a child will only live to between three and five years old.



Lesley and Kevin with Scott and Ryan

#### Lesley told us:

"Sophie wasn't walking or talking by the age of two and a half and if she sat down she would fall over because she had no balance. The health visitor told me to see my GP who referred us to the hospital where we all undertook tests to find out what was wrong.

"Our consultant's secretary phoned up and said he wanted to come and see us. I became hysterical because consultants don't normally come and see you at home, so I knew it was bad news. I was so upset that I was ready to run. The consultant told us that Sophie, Scottie and Ryan all had Tay-Sachs disease. It was such a terrible shock.

"Our doctor, Peter Lee, told us about Naomi House being built locally in Sutton Scotney. I didn't know what it was going to be like. I thought it might be a sad place and I didn't want to take the children at first, but we did and it was the best thing we could have done, it was a happy and lovely place to be.

"Sophie was very bubbly, and all the children had a great sense of humour. Sophie didn't get to walk properly, but the boys did and would run in through the front door of Naomi House, along the hallway and into the lounge. Sophie did more of the sensory play because she wasn't able to do very much. Scottie and Ryan would run around and play on the bikes in the garden. Eventually they deteriorated and they became more disabled and needed total care too. Jamie, their older brother, was always included in the activities and was often in the kitchen with Tracey the chef.

"Sophie was very pale on Christmas Day 1997 and then on Boxing Day she became very limp and we knew she wasn't well. Kevin carried her upstairs, laid her down and she passed away. She was just six years and 13 days old.

> Number of families accessing post bereavement care = 141

"Peter Lee and the head of care from Naomi House, Joan Anderson, arrived. Peter carefully transported Sophie from our home to Naomi House in his car. Everyone was so helpful and, because it was Christmas time, Sophie rested in the hospice's bereavement suite, Butterfly, for about three weeks, until her funeral.

"When it came to the boys, Scottie died first aged seven. He had chest infections all the time and antibiotics just didn't work for him. We were staying at Naomi House with him when he died. We were all asleep in the double bed and Kevin and I woke up to find that he had passed away. Ryan died from a chest infection when he was eight years old.



"Having the Butterfly room at Naomi House made a huge difference, it is such a special place and brings comfort to so many people. I was always frightened of an undertaker's, but being able to go into the Butterfly room and sit there for a while, and then return into the adjacent sitting room was so much nicer. Family and friends were able to visit around the clock, day or night.

"We had Jake while Ryan was still alive and then later Rhys was born. I think had Jake not been there then we may have gone downhill because we then had to stay strong for him. Rhys spent six months in hospital at the beginning because he has a heart condition. He may need to use Naomi House & Jacksplace in the future but for now he is well. Having Naomi House relieves the immense pressure because as well as visiting for respite, we can call at any time if we need support."



#### Maddie told us:

"We were assigned families in those days. The Cuells were my family and we developed a strong relationship. On that first weekend in June 1997, the Cuells were one of three families who stayed at Naomi House. Lesley brought Sophie in and the boys ran off into the lounge with their dad, Kevin, to find the toys. Lesley looked at me and said 'she'll be all right, you are here'. I would regularly drop by to see the family at home. In between times, if Lesley was feeling low, she would call me at the hospice for a chat and if necessary, I would do an extra home visit. It has been an honour and privilege to care for the Cuell family through good days, difficult days and last days."

#### Lesley told us:

"Maddie kept us all together as a family and she is the same now as she was then, always helpful and just a lovely, lovely person and a great nurse!

"Prince Charles came to Naomi House in April 1998. We didn't know we were going to meet him, Maddie kept that secret until about 10 minutes before! He was very kind and knew all about Tay-Sachs. All the noise of the cameras was phenomenal. He then went around the rest of the hospice and met Scott and Jamie who were in the swimming pool."



Lesley and Kevin with Maddie, their longstanding friend. They met when Sophie was in Winchester hospital where Maddie was working as a paediatric nurse and then later at Naomi House.



#### Lesley told us:

"Our world was shattered and our hearts broken into a million pieces on hearing the outcome for our children but we had to carry on, it would have been easy to give in and give up. Even today it's very hard to smile and laugh when your heart is still broken. I don't cope very well on special days and birthdays, I find them really difficult but I have my rock, Kevin, and the boys who keep us both going. We coped then and we cope today because of the wonderful support that Naomi House has given us all. I truly believe we wouldn't be where we are today without the help of Naomi House.

"To other families I would say, you think the worst at first, but Naomi House is not what people expect. With all the support that comes with it, accept it because it is going to help you keep your lives together."







The memory garden is a special place where families can sit in the peace and quiet and remember their loved ones. It has been 14 years since Ryan passed away and it is only this year that Lesley and Kevin have felt able to visit to lay stones in memory of Sophie, Scottie and Ryan.

## "The best doctor and friend"

In 1992 local doctor, Peter Lee, identified the need for a dedicated children's palliative care service in Hampshire and the wider Wessex region. After a long search for a suitable location, the owner of Sutton Manor in Sutton Scotney, Mary Cornelius-Reid, offered a piece of land in the grounds. Peter told Lesley and Kevin about Naomi House being built nearby and this was a great help to them.

"Peter Lee was the best doctor and friend. He was marvellous with everybody and all his patients loved him." Lesley



### Like us on Facebook – @naomiandjack

## Here's to 21 years!

2018 marked a huge milestone for Naomi House & Jacksplace as it was our 21st birthday! Since those early days back in 1997, we've cared for over 1,140 life limited and life threatened children and young adults from our local regions.

We celebrated throughout the year with a variety of events, including a parliamentary reception at the House of Commons, a 21st birthday party at our hospices, a 21 red rose ceremony, a clay pigeon shoot, a hospice open day and many more events around the region.



The parliamentary reception was a great opportunity to celebrate the big '2-1'. Over 130 guests including families we care for, staff, volunteers, supporters and local members of parliament attended the reception in the Terrace Pavilion at the House of Commons, hosted by Winchester MP Steve Brine. The reception gave MPs the opportunity to learn more about the history of one of the UK's leading children's hospices and to hear our ambitious plans for the future.



In June, we held a 21st birthday celebration garden party at our hospices, giving us the opportunity to invite back volunteers, key staff and supporters from across the years as well as current staff. A presentation was given by our life president and previous chairman, Khalid Aziz; chief executive, Mark Smith shared our future plans and chairman, David Holmes CBE, thanked staff and volunteers for their hard work and continued support. Guests enjoyed live music, with food and drink served by volunteers from BNP Paribas. It was a wonderful opportunity to gather together and celebrate the people who made this milestone possible.



Every year, we pay our annual rent to the Cornelius-Reid family in the form of 12 red roses. This tradition dates back to before Naomi House opened in 1997, when Mary Cornelius-Reid kindly allowed the hospice to be built on her land in the Sutton Manor Estate. This offer came with two conditions; that the hospice be named after her youngest daughter Naomi, and that each midsummer's day the hospice pay a peppercorn rent of 12 red roses. This year, to mark our 21st birthday, we gave 21 roses instead!

In September, we continued our celebrations by inviting the general public to our hospices for an open day!



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The open day gave visitors the opportunity to take an interactive tour around the hospices, meet our carers and nurses and experience family fun and entertainment.

A big thank you to all of our volunteers who helped on the day!



We owe our existence, growth and development to the community we serve. Our 21st birthday has given us the opportunity to thank our communities, re-engage them and encourage them to shape our future, providing the best possible care to children, young adults and their families.

Here's to the next milestone!

### Follow us on Twitter – @naomiandjack

## Celebratory 🧩 Clay Pigeon Shoot

As part of our year-long celebrations for our 21st birthday, we invited our corporate partners and a whole host of supporters along to a clay pigeon shoot at Penn Sports in Newbury.





#### Guests enjoyed a hearty breakfast before taking part in a morning of shooting.

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Once the competition was over, the shooters sat down for lunch, followed by the highly anticipated charity auction, led by Nick Bonham. As well as the amazing lots, including tickets to the British Grand Prix, a holiday to Turkey, golf days, a luxury yacht charter and tickets to Goodwood Festival of Speed, Nick auctioned off a one hundred trillion dollar note... from the bank of Zimbabwe. Nick admitted that the note wasn't even worth the ink that was printed on it, but still managed to get over £400 for it... and that was just the beginning. By the end of the auction and through various other donations, the whole day totalled at nearly £50,000!

Events such as this also provide the space for our brilliant JacksVoice members to share their personal stories about Naomi House & Jacksplace. Abi, a JacksVoice ambassador, and user of Jacksplace, confidently took to the mic and explained exactly what the hospice means to her and how it has supported her and her mum, who is also her primary carer. She touched on the fact that Jacksplace had given her back her social life and had allowed her mum the opportunity to have a well-deserved break.

## Jacksvoice



Jacksplace exists to provide greater independence for young adults with life limiting and life threatening illnesses, and the purpose of JacksVoice is no different.

We wanted to further encourage this goal by enabling our young adults to be the spokesperson for their service – the voice. One member, Naomi, has spoken about what JacksVoice means to her:

"I really hope that as a group we can make a difference to young adults who transition to Jacksplace, by giving them advice on anything from university and relationships, to care packages and how to live as independently as possible as a disabled person. As difficult as it may seem, in JacksVoice, we've all experienced these things and I look forward to sharing our stories to help other young adults, and their families, with any worries they may have." JacksVoice currently has around eight members who act as ambassadors. They attend events, delivering informative speeches about their lives and their experience of Jacksplace. They mentor peers who may be struggling with the transition from Naomi House to Jacksplace. Working together as a team they identify and explore the difficulties young adults living with disabilities face in day-to-day life. They then take what they have learnt and communicate with wider organisations to see how these challenges could be tackled in a positive and demonstrative way.

### Find out more - call us on 01962 760060

# Practice Education



Elli Rushton heads up the Naomi House & Jacksplace practice education team; a team of five highly skilled nurses tasked with continually developing the clinical skills and knowledge of our nursing and care teams.

Elli has been nursing for 40 years in a variety of disciplines, including working with child refugees in Kosovo, Vietnam and Cambodia.

While her current role may be quite different, she enjoys the challenge of ensuring the team at the hospices are delivering first rate care to the region's life limited and life threatened children and young adults.

Naomi House & Jacksplace has the largest dedicated hospice practice education team in the UK and Elli believes this commitment to training, development and clinical excellence has been key to the charity's growth and the quality of care offered to local families.



"Children are coming to us with increasingly complex medical conditions and as a team we have had to stay ahead of these changes. The care we deliver now is unrecognisable compared to what we were doing 21 years ago. We have trained our nurses and care team in intravenous medications, peritoneal dialysis, working with children who are invasively ventilated and complex symptom management. Often our job is simply about giving our teams confidence. We only employ the best nurses but sometimes we will ask them to do things that weren't part of their day to day routine previously. Guiding and supporting them as they master these procedures is hugely rewarding, especially when you know the difference it can make in the life of a child, young adult or family.

"Another important element of our work is fostering relationships with local healthcare providers, particularly University Hospital Southampton with whom we have a number of shared posts. As experts in our field, there is much we can offer partners across our region and further afield. To that end, we are often invited to present our work at national and international conferences, cementing our position as a leading hospice and one that is innovative, skilled and happy to share best practice.

"Having such a large, skilled and dedicated practice education team means we are continually innovating, developing new methods of delivering care and refining clinical skills. This doesn't just benefit the children and young adults at Naomi House & Jacksplace, but the healthcare sector more widely."

Staff = 185

## Clinica Nurse Specialist Laura Bengree

The role of clinical nurse specialist is a joint appointment between Naomi House & Jacksplace and University Hospital Southampton.

Clinical nurse specialists are senior nurses who are experts in their given field.

"I saw the advert for the clinical nurse specialist role at University Hospital Southampton and Naomi House & Jacksplace and was instantly attracted to the job. It seemed to me that the success of the role was about meeting the challenge of delivering a seamless and mutually beneficial partnership... and I do love a challenge!

"Part of my week is spent visiting various children's wards at the hospital. That might include the paediatric intensive care unit, cardiology or oncology wards, to name but a few. This is a great opportunity for me to identify children that might benefit from using the service at Naomi House. The children we care for now are profoundly more complex than they were when the hospices opened. Most have multiple conditions and increasing numbers of children require invasive or non-invasive ventilation. Even children with brain tumours are requiring more respiratory support.

"The rest of my working week is spent at Naomi House, which is a step change from the work at the hospital and a chance to spend more quality time with the children and their families. The time spent at Naomi House allows us to provide a really high quality continuation of service to families across the region. It also means we know exactly what skills, equipment and medicines are available at Naomi House, allowing us to facilitate a really rapid hospital discharge for children approaching the end of their lives. "More recently, we have been inviting families who are staying at the hospital for a long time to visit the hospices, get a break from the hospital environment and spend some quality time together.

"The partnership has been working so well that Naomi House is now universally known across the hospital's children's wards, and Naomi House is recognised as an organisation that can accommodate the most medically complex children. We are getting the word out that palliative care does not have to be a scary prospect.

"The respite, emergency, end of life and post bereavement services available at Naomi House are now fully embedded in care plans across University Hospital Southampton, and Naomi House is seen as an extension of the hospital's offer. Both myself and Dr Michelle Koh, Naomi House & Jacksplace and University Hospital Southampton's paediatric palliative care consultant, have played an important role in getting us to a point where this is now routine.

"Perhaps one of the most important benefits of working in both locations is that I get to see the children from the hospital when they stay at Naomi House. I see them when they are relaxed, floating in the hydrotherapy pool or enjoying story time in the sensory room. As a result we are well placed and better informed to make judgements on that child's quality of life and can better advocate for that child when important ethics decisions have to be taken. I'm a passionate believer that children with severe neuro-disabilities can have a massive quality of life, albeit one within their own frame of reference. That may not be immediately apparent when the child is in their hospital bed.

"Naomi House & Jacksplace and University Hospital Southampton are the perfect team. We share the same values; both organisations are forward thinking, dynamic, hardworking and skilled. We are moving in step to develop our services and meet the palliative care needs of increasingly complex children, and key to that growth is our commitment to working together. Most importantly, we get great feedback from families on the difference we make, often at the most difficult of times."



### Follow us on Instagram – @naomiandjack

## Meet our Social Worker



We spoke to Jackie Whithouse, our social worker for children and young adults with palliative care needs. She told us about her role within our family support team; a multi-disciplinary team which includes play specialists, counsellors and chaplains.

## Q

### Could you tell us a bit about your background?

After training as a nurse, I completed a diploma in social work and an Open University degree, qualifying as a social worker in 1995. I worked for ten years as an education social worker and then ten years as a community based palliative care social worker within the children's community nursing team in Southampton. I then spent two years in a kinship fostering team with a focus on fostering assessments and support for children and families.

#### Can you tell us more about social work and why it's important in hospices for children and young adults?

Social work in children's palliative care covers everything that contributes to a child's social and welfare needs, including safeguarding, emotional or practical support, benefits and financial support. This service is really important because children with palliative care needs are generally very sick or disabled. Research has shown that disabled children are more at risk of types of abuse, poor housing and poverty due to the impact on the family from their condition. Children with disabilities generally cost about 30% more to raise, so families can face real financial pressures and stress.

#### How do you work with families?

It's all about advocacy; supporting families and acting on their behalf to ensure they receive the care they need, for as long as they need it. Some of the many ways I might be able to help a family following assessment include procuring other services, phoning up charities, looking at finances, liaising with our family support team and offering practical or emotional support.





As parents, you have multiple professionals giving you input on different aspects of your child's life and demanding action; you have people looking at you, watching you and judging you, which can be hugely overwhelming for a lot of parents. All it takes is a crisis to make everything come tumbling down, so a big part of my role is offering emotional support and helping families call on their normal coping strategies.

The preventive work I do with families is to give them the support they need to be able to manage the sheer amount of information they receive from professionals. We need to make sure that the child is at the forefront of everyone's minds and is being listened to. It's about ensuring that all of the professionals communicate, joining forces to make life easier for the family.

How do you work with other organisations to support our families?

Families may not understand their rights under legislation or have the information they need to access the services that are available to them, so one of my main tasks is to constantly update my knowledge and be aware of the resources that are available. I sometimes feel like a bit of a broker! Even if parents do have the knowledge, they still have quite a battle on their hands to be able to advocate for their child. I can support them with this or, if needed, help them engage with professional advocacy services.

How do you work with families inside our hospices?

I host initial visits to Naomi House & Jacksplace, so when a family is coming in for the first time, I or a member of the family support team will show them around and introduce the concept of family support. A lot of the families I work with haven't been here before and some may not be ready for the hospice environment, so I help to ease that process and introduce them to our services.





### Like us on Facebook – @naomiandjack

Our corporate partners have once again demonstrated their commitment to raising funds to support the work of our hospices – in weird, wacky and wonderful ways! Here are just a few examples...

We've recently started a new partnership with **Newbury Bid** and were astounded by their efforts in **Ultimate Store Wars**. Their theme of "Real Life Heroes" saw them involve all of the emergency services in taking over the high street, with fun games for all. Not only did they smash their in-store and online targets, they donated 104 bags of stock. What a fantastic result!

Real Life

leroes.





We're delighted to have been chosen by **Southern Co-operative** as their charity of the year. The team's passion for the hospices has really shone through and with epic abseils, sweltering marathon runs, bake sales and more. They've excelled at their fundraising and have beaten their target of £10,000 by raising a phenomenal £20,000 with more to come, incredible!

The team at **ESA** have been so touched by the stories shared by the families we care for that they have pledged their support for a third year. Having been crowned Store Wars Champions in 2017, they were determined to set themselves a new challenge to celebrate Naomi House's 21st birthday. They pledged to raise £10,000 by entering not one but EVERY event we are putting on this year.

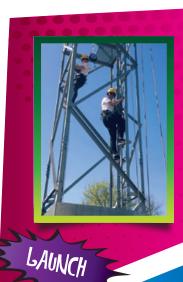


"Over the years, life has taught us that even a small group of people can make an enormous impact, which is why #teamesa will continue to combine outrageous acts of endurance and virtuosity to help others. The greatest reward we have been given is the opportunity to help Naomi House & Jacksplace deliver its vital services to life limited and life threatened children, young adults and their families." Daryl Wing, Digital Marketing Executive, Executive Serviced Apartments Ltd.



GREAT

In addition to their Store Wars challenge, when we needed volunteers at the Minety Music Festival in the Cotswolds this year, it wasn't long before the team at **Corr Recruitment** stepped in. Offering a variety of traditional fundraising games such as splat the rat and tombola, the team were great ambassadors for the hospices.



To mark the launch of **Safer At Work**, Paul Murphy and his team invited people to take their business to new heights by joining them for a charity abseil and networking. Utilising their 55ft training tower, individuals first had to scale the inside before abseiling down the outside!

> THANK YOU FOR ALL YOU DO!

Follow us on Twitter – @naomiandjack

## Make Your Will Fortnight



Each year you have the opportunity of making an appointment with a solicitor who will prepare a new Will or update your existing Will, free of charge, in return for a donation to Naomi House & Jacksplace.

£18,164 raised in 2017. Thank you.

Moved House? New baby? Retired? Divorced? Married? Becoming grandparents? If any of the above applies to you, it is probably the time to think about making a Will.

"I was very impressed with the service we received as part of Make Your Will Fortnight. I had been putting it off but thought this was a great opportunity to get a Will sorted while being able to help Naomi House & Jacksplace. The service was brilliant, it was so quick and easy to do. Our solicitor understood what we wanted and was very professional. We now have peace of mind that our Wills are completed." Laura Scott

Although there is no obligation to include the hospices in your Will, leaving a legacy to Naomi House & Jacksplace is a very special way of ensuring that we can continue our vital work.

£1,766,745 was given to Naomi House & Jacksplace through legacies in 2017/18.

## One man, one bike, 17 days and over 200 miles!

Solo cyclist, Dave Richardson took on the cycle of a lifetime, riding from John O'Groats to Land's End (JOGLE) in aid of Naomi House & Jacksplace, Breast Cancer Care and Prostate Cancer UK, raising an amazing £7,427 across the three charities.

Over 17 days, Dave cycled mile upon mile enjoying stunning views of the British countryside, whilst also negotiating traffic, hill climbs, weather warnings, the odd dodgy B&B, tired legs and a low sat nav battery, and all completely unaided! He raised a whopping £3,175.53

for Naomi House & Jacksplace.



## Thank you Dave!



Donations from trusts over the last 21 years have come from far and wide, large and small and we are working with new trusts all the time. One example is the Hospital Saturday Fund and Charitable Trust who have given a sum of  $\pounds2,000$  towards our practice education and since 1997 they have given a total of  $\pounds14,000$ towards the work of our hospices!



Do you fancy a new challenge, do you want to have an adventure or do you simply want to have some fun – all while raising funds to support Naomi House & Jacksplace?

4,710 people took part in our events raising an amazing £394,386 for the vital work of our hospices.



"Awesome day made all the better for knowing our efforts would help such a worthy cause. It was a shame about the wind and the rain but it didn't deter the riders and supporters and the atmosphere across the route was amazing." Paul Crisp, Ride London

"As an employee of SSE and also a member of Alton CC, I have the pleasure of knowing a lot of the good people who rode for your great charity. We all had a great day and everyone enjoyed themselves. The camaraderie from the riders and support from the public around the course was amazing, it was such a good buzz, it was a privilege to have ridden it." Iain Cotton, SSE Employee. Ride London

Visit our website for more details of the events you can take part in throughout the year.

### Visit - www.naomihouse.org.uk/events



## Liam's Story

"When Liam was born I was shocked and scared of wha was going to happen and really really sad. I could have easily fallen to pieces but I had Liam and two other very young children who I had to stay strong for.' Sarah Farrenden



14 year old Liam from Fair Oak, Hampshire, lives with his mum Sarah, dad Jason and sisters Sacha, 16 and Ellie, 15. Liam has the very rare genetic condition, Sox 2 anophthalmia syndrome, which means he was born with no eyeballs. He has learning disabilities, severe epilepsy and reduced hearing in one ear. He only eats pureed food as he has difficulty swallowing.

#### Sarah told us:

"When Liam was born we looked at him and knew that something wasn't right with his eyes, they were completely sunken and his eyelids were fused, he couldn't open them at all. He went through investigations where they put cameras under his eyelids and they could see there was nothing there. We were completely shocked as we had never heard of this condition before.

"As Liam got older his condition developed and he wasn't meeting his milestones. We began to realise that there was more to it than we first understood. Then when he was two and a half, he had his first big seizure. The seizures have got more severe over the years. When he has a big seizure he can stop breathing and he has to be watched constantly.

"Without the presence of eyes, the bones don't grow normally and this can also cause complications for breathing. We've been to numerous hospitals and he's had a lot of eye surgery worked and with his seizures getting worse, we decided that it wasn't in his best interests to carry on with it.

"Liam is just full on and doesn't stop. He doesn't sleep very well and needs 24/7 attention. He is very active and wants to be busy all the time but he only likes to do certain things. He likes to play on his swing in the garden or he likes me to bounce a ball up and down our hallway.

"We thought Naomi House was going to be a sad place but actually when we got there it was lovely. Liam just loves it and we think of it as a happy place. It also gives him something to do away from the home – he enjoys the music, the swings in the garden and he loves the swimming pool. We know that when he is there he is well looked after and he has people watching him all through the day and night. We don't have to worry that something is going to happen and it is going to be missed.

"Liam and his sisters are close in age and the girls have grown up not knowing any different. They know Liam always has to take centre stage and our lives have always revolved around him. They have accessed the siblings' days and made some friends there who they keep in touch with. They've gone on trips out, skating at Christmas and even a camping trip. They have struggled at times as it can be very frightening for them if Liam has a major seizure.

"People tell us we are amazing, but when you have a child with a disability what other choice do you have? You have got to do the best you possibly can and we do our best to make Liam's life as happy and enriched as we can.

"Naomi House gives us a break and the team are always there for reassurance. We know that if things do get even worse then we've got somewhere to turn to. If something happens, I know we have always done our best for him and that's all we can do.

"Liam is the most brave and happy little boy I know. He is so full of character and we all love him to bits. He will always put a smile on everyone's face."

#### 



"Ellie and I did the Clarendon Way Walk this year and it was hard work but we did the whole 26 miles. We were so glad we had done it. It was an amazing feeling. There was a group of ten of us and between us we raised over £2,000 Liam has gained a lot from coming to Naomi House and it was nice to be able to raise some menou to give comething back." to raise some money to give something back."

No. of families we are caring for = 520

#### Visit - www.naomihouse.org.uk/family-stories

## How you can help Naomi House & Jacksplace





Cheques should be made payable to Wessex Children's Hospice Trust.



Published by the Wessex Children's Hospice Trust (a company limited by guarantee). Registered charity no. 1002832. Registered in England no. 2601495

## 1 would like to donate

Yes, I would like to give a gift towards nursing care at Naomi House & Jacksplace

My	donat	ion
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□ £10 □ £21 □ £50 □ My choice £

My contact details:

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Last name:

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#### My payment details

- □ I enclose a cheque/CAF voucher payable to Wessex Children's Hospice Trust, or visit our website to make a donation online
- Please debit my Visa/MasterCard/CAF Charity Card/Maestro Card with the amount specified

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	Maestro only
Signature:	Date:

Do you pay tax? If so, by simply completing this form you can increase the value of your gift by 25p for every £1 you have already given.

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- I make in the future

I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all my donations in that tax year it is my responsibility to pay any difference.

Signature:

Date:

If you would like to pay by phone, speak to someone about your donation, or if you would like to become a regular giver please give our Supporter Services Team a call on 01962 760060 or email us hello@naomihouse.org.uk.

Data Protection: At Naomi House & Jacksplace we care about supporters' privacy. Your details will be held on our database and processed in accordance with our privacy statement and General Data Protection Regulations (GDPR). More details on how we look after your data can be found on our website.

#### Thank you so much for your donation.

Please return this slip using the envelope provided to: Naomi House & Jacksplace, Stockbridge Road, Sutton Scotney, Winchester, SO21 3JE

#### Please send me

Information about becoming a regular giver

A cardboard collecting box



for a child or young adult receiving respite at Naomi House & Jacksplace.

Our highly skilled nursing team are able to care for children and young adults with increasingly complex medical conditions. Making a donation towards expert nursing care helps ensure that families can have the confidence that their child is being looked after in a safe environment offering the highest standards of care.

#### Nurse Sadie told us:

"Being part of the nursing team at Naomi House & Jacksplace is so rewarding. I have to constantly maintain my clinical skills to ensure I can deal with the most complex medical conditions. However, I still have time to get to know the children and young adults so that I can care for them in the best possible way; making sure they enjoy their stay at the hospices in a safe and happy environment."

## Support us in our 21st year by donating £21.

£21 will fund one hour of nursing care that is truly transformational for a child or young adult receiving respite at Naomi House & Jacksplace.

Thank you.

## it's easy to donate online!

Visit www.naomihouse.org.uk/donate

Do you know a nurse who could become a member of the Naomi House & Jacksplace team?



Tell them to get in touch!

Visit our website to see all of our vacancies.